

ITALIAN STAGE

2 YEAR LIMITED WARRANTY

Italian Stage warrant its products against defects in workmanship and materials, effective from the date of purchase of the original purchaser.

This warranty only applies to products purchased from authorised dealers in Australia, with original proof of purchase provided by the consumer. This would typically take the form of a tax receipt supplied by a retail store.

Neither dealer nor distributor assumes responsibility for shipping and insurance fees - or damage during shipping - within the warranty process. The final decision regarding parts or products replaced or repaired under the conditions of this warranty will be executed at no cost to the original purchaser, return shipping included. With issues not covered under the warranty, an estimate for the repair will be given and the product will be returned at the cost of the owner.

National Music will at its expense and at its option: - (a) repair the product; or (b) replace the product; or (c) supply equivalent product; or (d) pay the cost of such repair, supply, or replacement.

Other exclusions & limitations of warranty

This warranty does not apply to damage, or faults caused by misuse, neglect, removal or interference with parts, accident or modification, normal wear (such as marks, scuffing), accidental damage, exposure to moisture or humidity, improper storage during changes in temperature or humidity.

- Consumable items such as batteries, jacks, sockets.
- Normal wear and tear, such as marks, scuffing and scratches due to everyday use of the item.
- Any repairs done without approval of the manufacturer
- Service costs associated with normal or regular maintenance of the product.
- Damage done to speakers by constant and excessive abuse.

Items assessed for repair may be replaced with refurbished items of the same type. Some refurbished parts may be used to repair items.

National Music does not accept liability in connection with this warranty for any consequential damage or economic loss whether direct or indirect to any person or property arising from a breakdown or failure of the product.

Making a warranty claim.

The first point of contact when making a warranty claim should be the **original point of purchase**. If this is not possible, contact National Music direct using details on this document or nationalmusic.com.au

Warranty repairs may only be done by authorised service agents with the approval of National Music.

Australian Consumer Law.

Our goods come with guarantees that cannot be excluded under the Australian Consumer Law.

You are entitled to a replacement or refund for a major failure and compensation for any other reasonably foreseeable loss or damage.

You are also entitled to have the goods repaired or replaced if the goods fail to be of acceptable quality and the failure does not amount to a major failure.